

Privacy Policy

When you use our services, you trust us with your information. This Privacy Policy is meant to help you understand what data we collect, why we collect it, and what we do with it. This is important; we hope you will take time to read it carefully.

Our Privacy Policy explains:

- What information we collect and why we collect it.
- How we use that information.
- How we protect the information we collect.

Your privacy matters to KPSL so whether you are new or an old customer, please do take the time to get to know our practices – and if you have any questions contact us.

Information we collect

We collect information to provide better services to all of our customers.

Information you give us. Many of the services we provide may require you to make a request for quote, and when you do or you don't we will ask for personal information like your name, email address and telephone number, type of goods, origin of goods, delivery destination and diplomatic status.

How we use information we collect

We use the information we collect from all of our customers to provide, maintain, protect and improve communication with our customers in order to deliver prompt and quality service solutions to them. We also use this information to offer tailored services to customers.

For **external processing**

We provide personal information to our affiliates or other trusted businesses or persons to process it for us, based on our instructions and in compliance with our Privacy Policy and any other appropriate confidentiality and security measures.

For **legal reasons**

We will share personal information with companies, organizations or individuals outside of KPSL if we have a good-faith belief that access, use, preservation or disclosure of the information is reasonably necessary to:

- Meet any applicable law, regulation, legal process or enforceable governmental request.
- Enforce applicable Terms of Service, including investigation of potential violations.
- Detect, prevent, or otherwise address fraud or security issues.
- Protect against harm to the rights, property or safety of KPSL, our staffs or the public as required or permitted by law.

How we protect the information we collect (Information security)

We work hard to protect KPSL and our customers from unauthorized access to or unauthorized alteration, disclosure or destruction of information we hold. In particular:

- We encrypt many of our services using SSL.
- We review our information collection, storage and processing practices, including physical security measures, to guard against unauthorized access to systems.
- We restrict access to personal information to KPSL employees, contractors and agents who need to know that information in order to process it for us, and who are subject to strict contractual confidentiality obligations and may be disciplined or terminated if they fail to meet these obligations.

When this Privacy Policy applies

Our Privacy Policy applies to all of the services offered by KPSL and its affiliates, but excludes services that have separate privacy policies that do not incorporate this Privacy Policy.

Our Privacy Policy does not apply to services offered by other companies or individuals, including products or services. Our Privacy Policy does not cover the information practices of other companies and organizations who advertise our services.

We keep your personal information private and safe